


I Sally Mccusker can confirm that in February 2015 I was given verbal permission my Mr. Kamaljit Dhillon to serve alcohol in the Lancaster arms pub where I was also given training on challenge 21 regulations and this training was recorded. I have been working in the pub industry for over twenty years and have recently completed my personal licence holder's course in June 2015. I have also completed a BTEC Level 2 award (specialist 13-20) in hospitality and catering principles (Beverage service) in May 2015.





This is to certify that

SALLY-ANNE MCCUSKER

has been awarded the

**BIIAB Level 2
Award for Personal Licence Holders**

Qualification Accreditation Number: 501/1494/3

Date Achieved: 11 June 2015
Number: 1003379593

Tim Hulme
Chief Executive



Llywodraeth Cymru
Welsh Government

Pearson
BTEC Level 2
Certificate

in HOSPITALITY AND CATERING PRINCIPLES (BEVERAGE SERVICE) (QCF)

is awarded to

SALLY-ANNE MCCUSKER

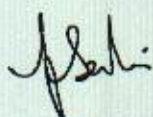
who has completed an approved programme at

HIT TRAINING LTD

AWARDED : MAY 2015

THIS DOCUMENT CONSISTS OF MORE THAN ONE PAGE

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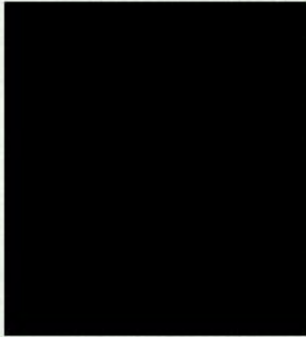



Lesley Davies
Responsible Officer
Pearson Education Ltd.



I am writing to express my views on the current management at the Lancaster arms pub. I know that the pub is to undergo a review of its premises licence.

I feel that the pub is well run trouble free venue where the staff are always very professional and am really quite shocked that it is going under review. The current owners are always very approachable and always try to work with the local community. From what I have seen and experienced the customer service is always to top standard and customers always seem very happy at the pub. I do not feel that the pub is a troublesome venue and I would highly recommend it to all my friends and family. By visiting the pub I have made numerous new friends who go to the pub just to relax and unwind after long day of work. The pub has become an important part of the community and I hope my views help you come to the correct decision.





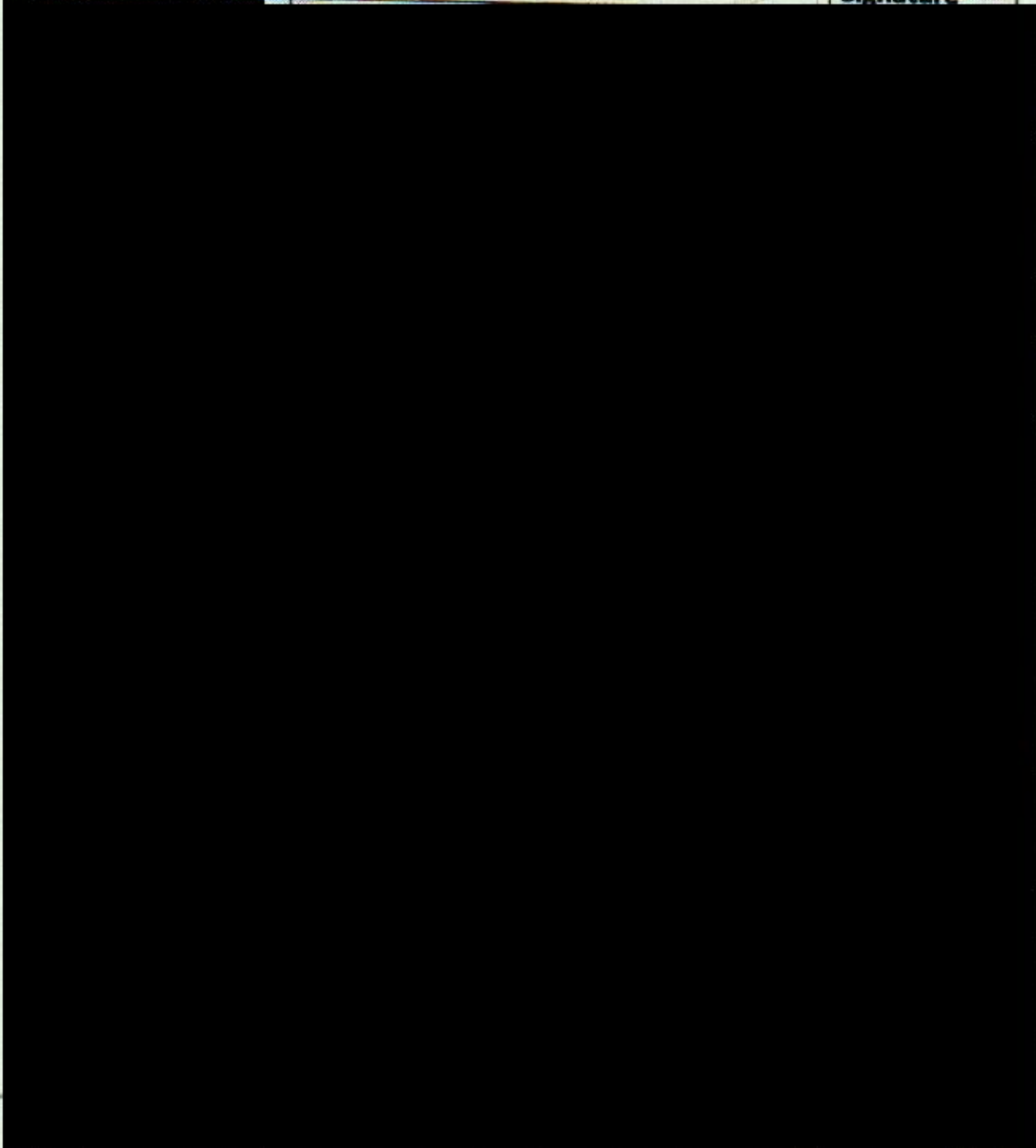
I write to u in relation to the Lancaster arms pub. It is to my understanding that the Lancaster arms pub is to undergo a review.

It is to dismay that this is happening, i am a regular customer at the public house and have been for a number of years. Having witnessed different owners i would like to strongly state that the current management are the best that the public house has had in years, they have not only improved the premises outlook but also the whole atmosphere of the place. I have witnessed the transformation of a once slightly run down place to a bright and energetic place, coupled with the fact that the clientele of the place has changed to more of a working class person who enjoys the amenities that the public house has to offer.

The owners and staff deserve full credit for the turn round of the place and always conduct themselves in a professional and friendly manner, as a result of this the it has become a safe and friendly place to visit.

We **DISAGREE** with the statement of Leicestershire Police that the Lancaster arms management have failed to uphold or promote the licensing objectives and **AGREE** that the management of Lancaster arms run the pub in a professional responsible manner and are **NOT** putting members of the public *at risk of danger*.

Name	Address	Signature
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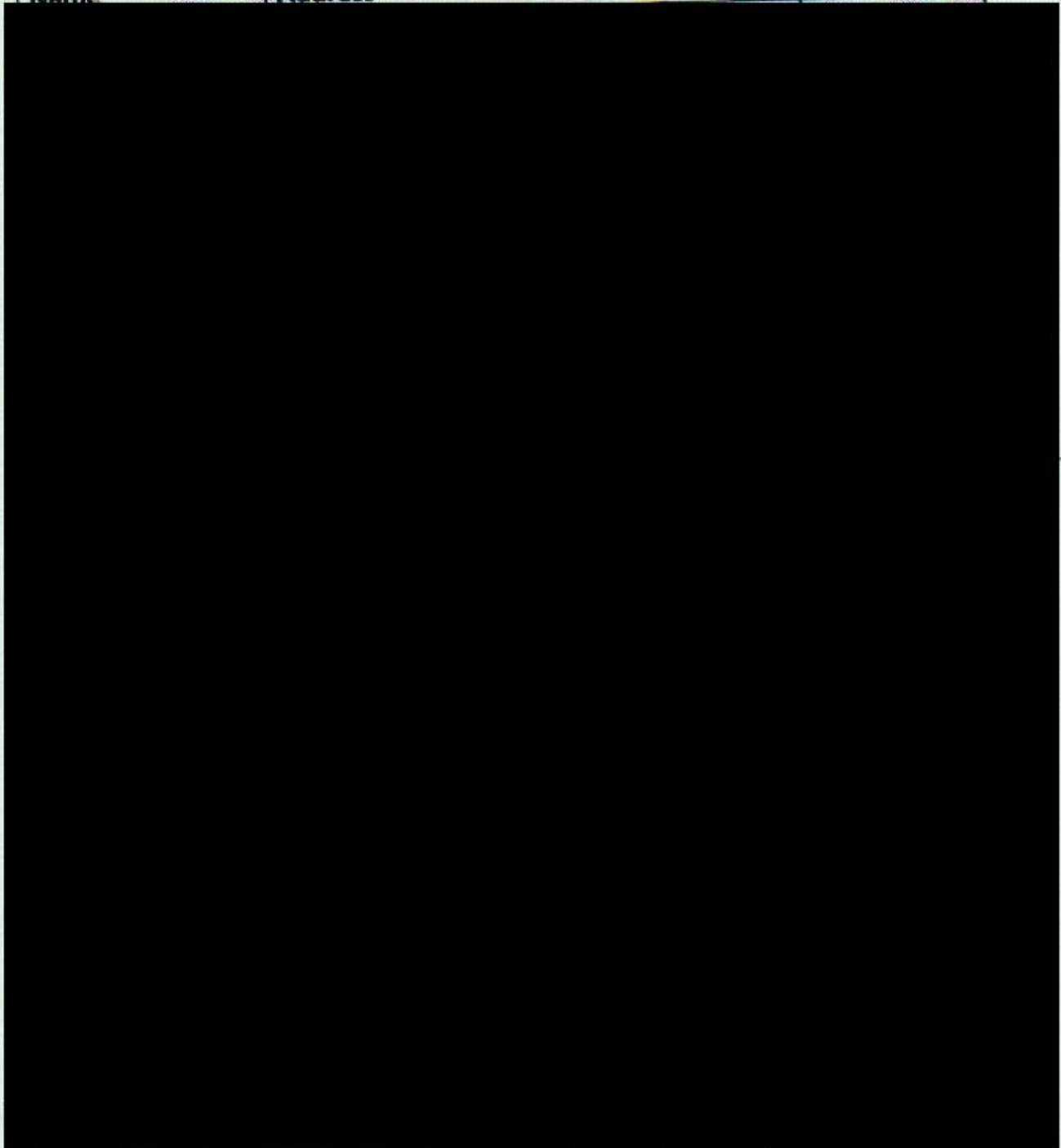
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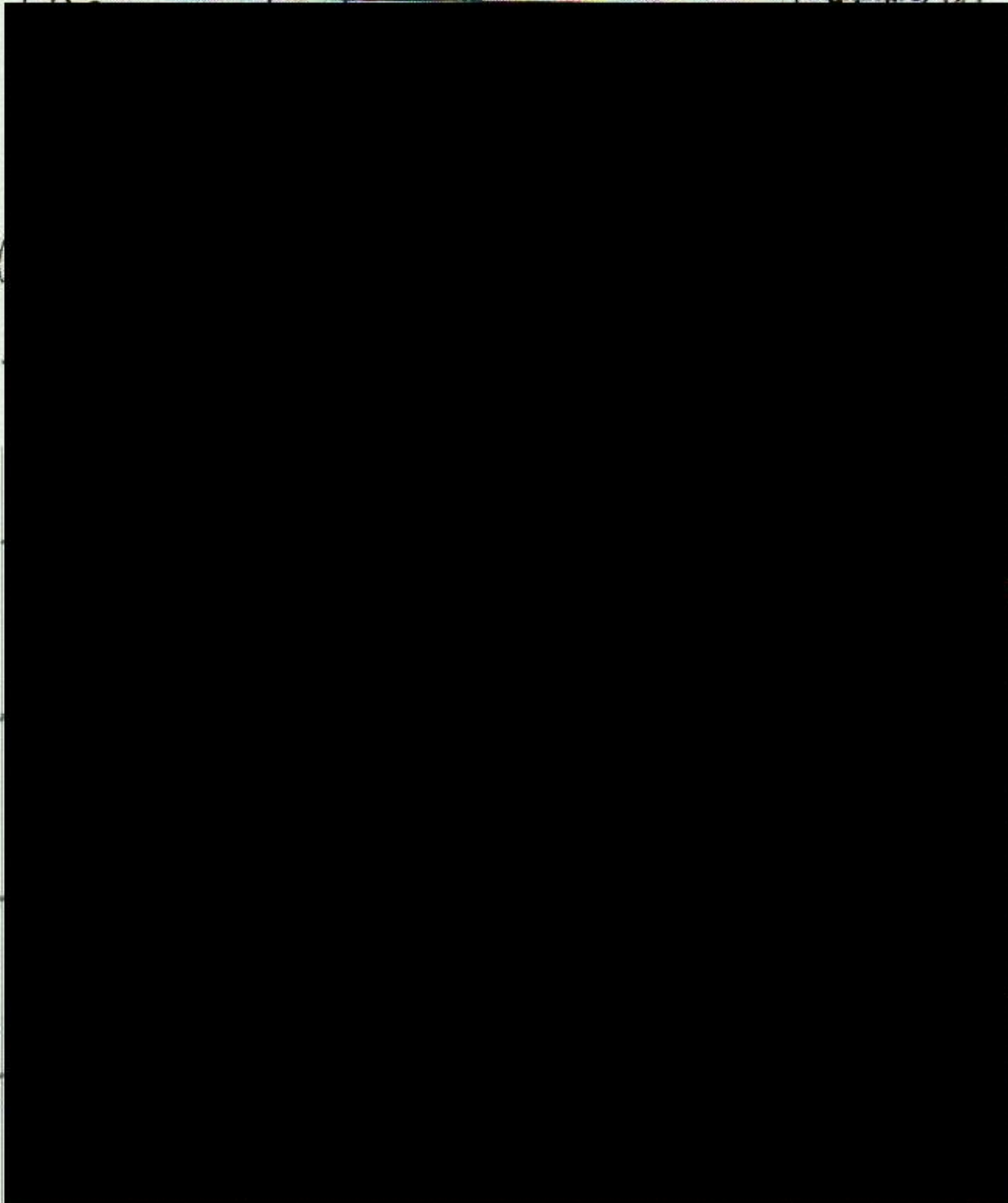
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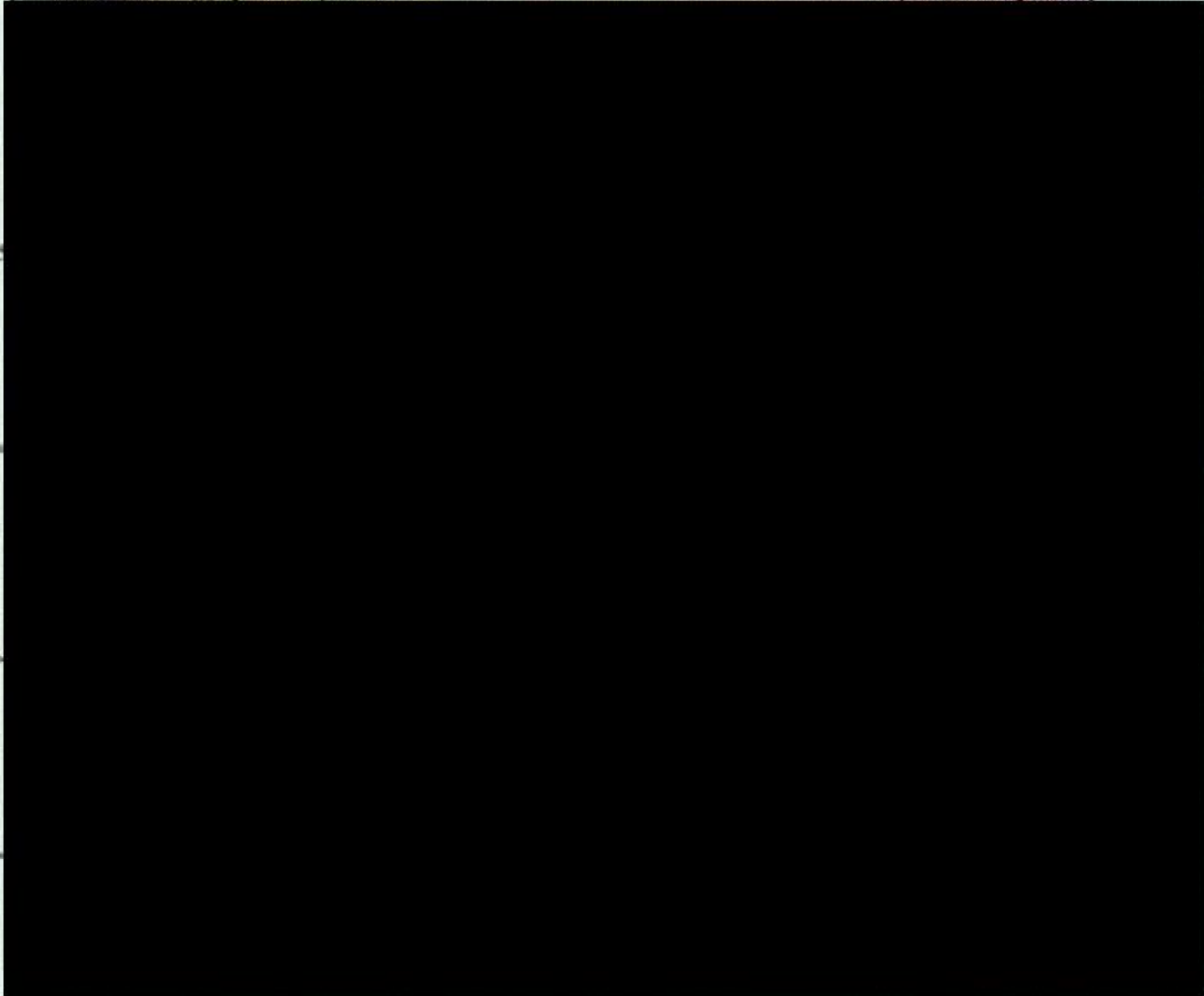
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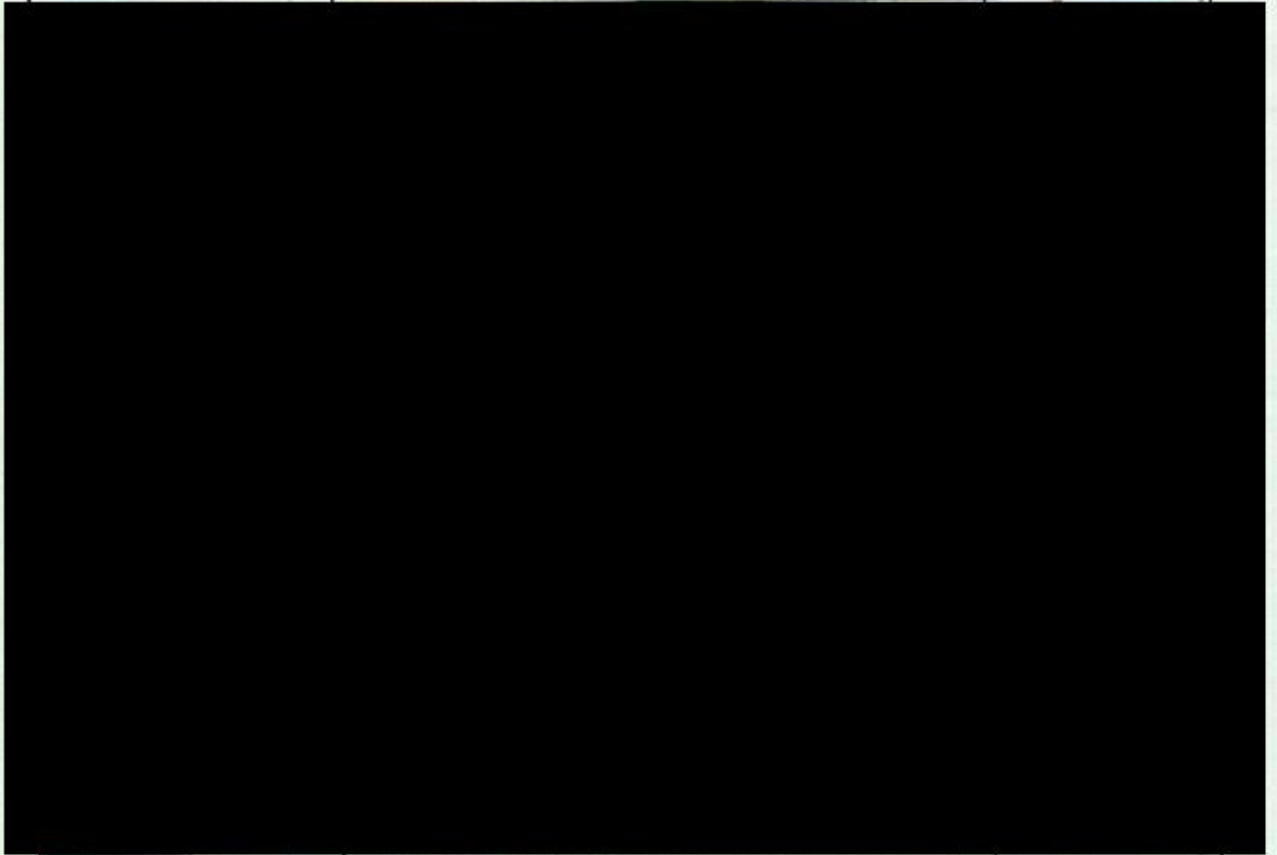
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Name	Address	Signature
[Redacted]		

63/11/2010

LICENSING ACT 2003

Staff Training.

The following are offences under the Licensing Act 2003 and are liable to a fine:

- Selling alcohol to a person who is under the age of 18.
- Selling alcohol to a person who is drunk.
- Purchase or attempt to purchase alcohol for a person who is under 18.

Any customer who is buying alcohol and looks under 21 / 25 (according to the Age Verification Policy in use) ask them for identification, and if they cannot prove their age you must refuse the sale and make an entry in the refusals register.

Acceptable forms of ID are:

- A photo card driving licence
- A current passport
- A proof of age card bearing the PASS hologram
- British Military Identification cards

There are fake ID's about so if you are unhappy with a card for any reason, refuse the sale. Items such as birth certificates and national insurance cards are not acceptable forms of ID

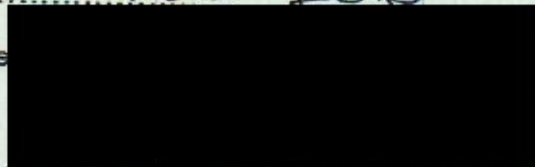
By selling alcohol to a person who is under 18 it is **YOU** that commits the offence and are liable for any fine imposed.

I, Sally Mcusick have read the above relating to sales of alcohol and understand what I must do to ensure that all alcohol is sold to persons 18 years of age or over.

Date:...

15th Feb 2015

Signature



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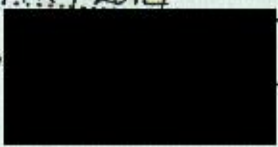
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.....
I, Amarju Shilton..... have read the above relating to sales of alcohol and understand what I must do to ensure that all alcohol is sold to persons 18 years of age or over.

Date: 4/11/2014

Signature 

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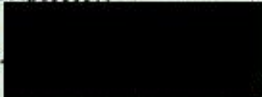
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.....

I, Mandeep Poonji..... have read the above relating to sales of alcohol and understand what I must do to ensure that all alcohol is sold to persons 18 years of age or over.

Date: 04/12/14

Signature: 

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.....

I, Kuldeep Singh..... have read the above relating to sales of alcohol and understand what I must do to ensure that all alcohol is sold to persons 18 years of age or over.

Date: 4/11/2014.....

Signature: .....

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.....

I, MAWDEEP SINGH have read the above relating to sales of alcohol and understand what I must do to ensure that all alcohol is sold to persons 18 years of age or over.

Date: 

Signature: 23/3/15